

TRICARE Pacific Case Management Committee Issue Summary Log

Issue	Date	TPCMSC POC	TPLA POC	Status	Remarks
Attendees	2 Jan 01		COL Enzel	Info	<p><u>TPLA Staff:</u> COL Enzel Mr. Hengel TSgt Ratleff</p> <p><u>Areas Represented:</u> Kunsan AB BMC Sasebo Osan AB TAMC Andersen AFB</p> <p><u>Areas NOT Represented:</u> Singapore MAS USNH Guam 121 GH USNH Okinawa Kadena AB JUSMAGTHAI BMC Atsugi TPMRC 374TH AES Yokota AB BMC Iwakuni Yokosuka Misawa AB Camp Zama</p>
Minutes of past meetings	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> Minutes of the 11 Dec meeting are now posted under Clinical Services/PCMN on the TPLA Webpage.
CHCS Remote	2 Jan 01		COL Enzel TSGT Ratleff	Info	<ul style="list-style-type: none"> Osan AB is now up on TAMC CHCS Remote. BMC Iwakuni is now the only site not using it. Due to HIPPA concerns, dial in access will be disappearing shortly. It is <u>imperative</u> that each PCMN Team member migrates to Internet access to the TAMC CHCS platform. If you are having a problem, have your IM POC communicate with either Mr. Hengel or TSGT Ratleff at TPLA or Mr. Imamura at TAMC. I continue to tell Jillian not to accept your patients into TAMC unless they are properly entered in the CHCS platform in the correct format. I will discuss this with MTF Commanders on the next WESTPAC Steering Committee and at the TRICARE Conference.
PCMN Database	2 Jan 01		COL Enzel Rob Hengel	Info	<ul style="list-style-type: none"> MTF Commanders received a letter from MG Adams encouraging them ensure use of the PCMdb. ADM Blair/RADM Wright & Col Young strongly support its use. Members discussed problems/suggestions for improvement. <ul style="list-style-type: none"> Jillian requested accounts for the liaisons so they can assist with “depart MTF” data entry Maj Walsh again requested that more ground transportation options be added. Rob will do this before next call. Jillian is having problems with the calendar. Mr Hengel will check for her. Jillian requested that a space to write the time of arrival (in addition to the date) be added. Maj Walsh noted that some of the reasons for delays in “return to MTF” did not apply. Rob stated they needed to be there for tekkie reasons, but he will reorder them so the appropriate choices were on top. Still need Podiatry & Radiology added as accepting services Screens are locking up and folks can’t navigate around the db. Be sure you look at the bottom of your taskbar. For some reason, the screens open there instead of on your screen.

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Pacific Case Mgt System	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> - Information does not seem to be saving. • We discussed who could change inaccurate data. ANSWER: whoever notices the error. • Receiving MTFs must remember to pick up the patient under “arrived MTF” and then fill out the “depart MTF” fields. • Until you check “episode completed” on the last screen, patient will remain as an active patient. • MTF Commanders received a memo from CAPT Cohen, Executive Director, requesting each MTF name one single clinical POC to the Pacific Case Management Network. The MTF can then use whatever means are best for them to communicate about these patients internally.
HIPPA	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • HIPPA training will be given in Hawaii on 12 March. It is sponsored by TMA. Each MTF will be asked to send 1 Clinical, 1 IM, and 1 Patient Admin person. Case Managers might be a good person for this training since they send so much patient info via CHCS and the Internet.
Patient Movement Conference	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • Neither TPMRC nor 374th AES plan on hosting a Patient Movement Conference this year. I am in discussions with Col Brickley to see if TPLA and PACGF could join together to put on this conference. It would be perfect to do it around the HIPPA training time, but there may not be enough time to get everything together by March.
Clinical Practice Guidelines	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • There are a number of completed DoD/VA CPGs. They can be found at: http://www.cs.amedd/army/mil/QMO. They can help with your disease mgt programs, decrease inappropriate utilization, etc.
ICD-9 Training	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • TPLA is sponsoring a 4 hour coding class for providers and other interested personnel. I strongly recommend you attend as, in the near future, we will be doing more ICD-9 work with the database. Let me know if you don't know when it will be given at your MTF.
Millman & Robertson Training	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • TPLA is looking at partnering with interested MTFs to bring M&R trainers to WESTPAC. The group agreed there was a need for this training.
MCP	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • NLT 15 Jan, MTFs should be booking all appts using the MCP module in CHCS. This will increase the likelihood of the patient seeing his PCM.
Appointment Standardization	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • All appt types are being changed to just 9 types. There will be training given at your MTF and the program will go live by 30 Sep. This will increase the likelihood of an appt being available and will improve access to care.
Next Meeting	2 Jan 01		COL Enzel	Info	<ul style="list-style-type: none"> • The next call will be 7 Feb at 1500 HST. Minutes of this meeting will be posted on the TPLA Webpage as soon as they are completed. If you have questions/problems contact COL Enzel/Rob Hengel via phone or email.